



Electronic Remittance Advice (ERA)

Enrollment for Providers must be done through your Clearinghouse.

What is Electronic Remittance Advice (ERA)?

Electronic Remittance Advice (ERA) enables you to receive claims payment information electronically. ERA files are transmitted in the HIPAA-mandated ASC X12 835 5010 A1 format, sometimes called “835 files”.

ERA allows providers to post claims remittances electronically to your billing software vendor or clearinghouse to automate manual processes.

Who does Curative use for ERA services?

Curative partners with [Availity](#), [TriZetto](#), and [Optum Intelligent Electronic Data Interchange \(iEDI\)](#)/ Change Healthcare clearinghouses to send ERAs.

Could providers use other clearinghouses to access Curative ERAs?

No, Curative only has ERA partnerships with Availity, TriZetto, and Optum.

If your clearinghouse partners with Availity, TriZetto, and Optum, you can access your ERAs for Curative through their connections with these vendors. Please work directly with your clearinghouse.

Is Curative able to send ERA information to multiple ERA partners?

No Curative can set up only one of the ERA partners in our systems. If we receive enrollments through all three partners, we will default to the one received first, typically Availity.

How does Curative know a provider is signed up for ERA through Availity, Trizetto, and Optum/Change Healthcare clearinghouses?

The clearinghouse notifies Curative when enrollment is complete.